

# **QUOTATION DOCUMENT**

for

Supply and Installation of Printers,

Scanners, UPS and Network Rack

At

# The Calicut Co-operative Urban Bank Ltd.



Document No. CCUB/Edp/Quotation-01 /2022-23 Dated: 1RD MAY, 2022

#### **ISSUED BY**

The Calicut Co-operative Urban Bank Ltd. CCUB Building, Kallai Road, Chalappuram P.O., Kozhikode - 673002 Tel No. 0495-2307200 & 2307225

Email : <u>Edp@calicuturbanbank.com</u> Website: <u>www.calicuturbanbank.com</u>

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## **01.Bid Information Sheet**

<b>Document Description</b>	Quotation Document for "Supply & installation of Printers, Scanners, UPS, & Network Rack at Calicut Co- operative Urban Bank Ltd.
<b>Quotation Document No.&amp; Date</b>	CCUB/Edp/Quotation-1/2022-23 Dt. 01-05-2022
Last date & Time of Submission of Response to Quotation Document	10-05-2022 (14:00 Hrs)
Technical Bid Opening	10-05-2022 (15:00 Hrs)
Declaration of bidders qualified for opening commercial bid	To be declared later
Validity of Quotation	90 (Ninety) days from the date of opening of Quotation
<b>Cost of Quotation Document</b>	Free-(Download from bank's web site or request on email)
Processing Fee	Nil
Bid Security/EMD	Nil
Name, Designation, Address and other details (For Submission of Response to Quotation Document)	General Manager, The Calicut Cooperative Urban Bank Ltd. Head Office, Kallai Road, Chalappuram P.O., Kozhikode – 673002. Tel. No. 495 – 2307200 & 20307225

<u>Important Note:</u> Prospective Bidders are requested to remain updated for any notices / amendments / clarifications etc. to the Quotation Document through phone and Email. So you are requested to provide the mobile number & Email ID in front of bid cover.

#### 2. Introduction

## 2.1. Objective:

- **2.1.1.** The Calicut Co-operative Urban Bank Ltd. (hereinafter called "CCUB") is a Reserve Bank licensed urban bank with 106 year of banking experience. The Bank has started Computerization in 1998 onwards.
- **2.1.2.** To improve the bank's IT infrastructure, Bank invites tender to upgrade/replace the below mentioned items.
- **2.1.3.** We want to upgrade our Printers and Scanners, UPS, etc. to update IT infrastructure of CCUB.

## 3. Bid Information and Instructions to Bidders

## 3.1. Obtaining Quotation Document.

- **3.1.1.** The Quotation Document can be downloaded free of cost from the website of CCUB, www.calicuturbanbank.com from the date mentioned in the Bid Information Sheet.
- **3.1.2.** Prospective Bidders interested to participate in the bidding process are required to submit their Project proposals in response to this Quotation Document.
- **3.1.3.** The bids submitted without any of the required documents shall not be considered for evaluation process.

## 3.2. Bid Submission date and Bid Opening date

- 3.2.1. The bidding methodology adopted for this Project shall be Single Stage Two envelop system i.e. The Bidders shall submit their Project proposal (Technical in separate sealed envelopes) in line with this Quotation Document. The last date for submission of bid is as mentioned in the Bid Information Sheet. No bids shall be accepted after the date and time mentioned above.
- **3.2.2.** Techno-Commercial bids shall be opened on the same day as mentioned in the Bid Information Sheet.

#### 3.3. Minimum Eligibility Criteria

## 3.3.1. General Eligibility:

 The bidder must have completed not less than 5 years of experience/ operation in the field of supply & Service in installation and support of the items quoted.

- ii. The bidder should be OEM or authorized Dealers/ Channel partners/ Distributors of reputed brand having authorization for sales and after sales support for the item(s) quoted. (enclose OEM certificate/letter specific for this Quotation).
- iii. The bidder must have an in-house team of engineers who have experience in installation and support for the items quoted.
- iv. The bidder, who are participating must have an office in Kozhikode District with sufficient resident engineers to provide the client support.

## 3.3.2. Financial Capability.

i. N.A.

## 3.3.3. Experience:

 The bidder should have successfully executed at least Three similar nature installations/supply. Also, the bidder shall have expertise in documentation of installed products.

## 3.4. Documents to be signed and submitted by Bidders

- The bid shall be signed by the individual legally authorized to enter into commitments on their behalf. Only one submission of response to Quotation Document by each bidder will be permitted.
- ii. The documents required under the Quotation conditions for submission along with the Quotation are listed below. The bidder/s are advised to examine the various conditions and submit necessary documents accordingly. In case of non-submission of any of the desired information, the bid may be considered non-responsive and are liable to be rejected outright.

#### **3.4.1.** Basic documents:

i. Letter of authorization in favor of the person to sign this Quotation and represent his/her company for this contract.

- Duly signed and stamped Quotation Document (amendments if any) by the Authorized signatory
- **3.4.2.** Documents in Support of Eligibility:
- i. Copy of VAT/Sales Tax/GST registration certificate, and PAN.
- ii. Self-attested copies of supply order and their respective completion certificates issued by clients for similar orders.
- iii. A copy of Authorization letters issued by each different OEM of proposed items in Technical Bid to Authorized Distributors/ Partners/ Dealers to participate in the bid and for support to after sale service specific to Quotation. Non-submission of these certificates will result rejection of submitted bid.
- iv. A Self attested document to prove the experience of your staff (with certifications details) in data center installation and support.

#### Note:

a. Compliance with the minimum eligibility criteria mentioned above should be indicated item-wise in a separate sheet with the page number of the supporting document (in the following format).

Sl. No.	Eligibility Criteria	Compliance (Yes/No)	Reference of Enclosed Proof
01.	Copy of GST Registration		(page nos.)
	Certificate		
02.	Copies of PAN No		
03.	Copies of supply order submitted		
04.	Copy of Authorization Letter		
05.	Copy of Audited balance Sheet(s)		
06.	Acceptance of terms and conditions		
	on conditions		

b. CCUB reserves the right to verify/confirm all original documentary evidence submitted by the bidder in support of above-mentioned clauses of eligibility criteria.

## 3.5. Validity of the Response to Quotation Document

The Bidder shall submit the response to Quotation Document which shall remain valid up to ninety (90) days from the date of opening of Quotation ("Bid Validity"). CCUB reserves the right to reject any response to Quotation Document which does not meet the aforementioned validity requirement. CCUB may solicit the bidders' consent to an extension of the

validity period of the bid. The request and the response shall be made in writing.

#### 3.6. Selection of successful Bidder

After bid opening, Technical bids submitted by those Bidders shall be evaluated by CCUB on the basis of Minimum Eligibility Criteria stipulated in clause 3.3.

## 3.7. Structuring of Bid Selection Process:

Two envelop system has been envisaged under this Quotation Document ie. Bidders have to submit both Technical bid and financial bid together in response to this Quotation Document in separate sealed envelopes. Technical. In the first stage, Technical bids shall be evaluated as per Minimum Eligibility Criteria and acceptability of technical specification separately. In the second stage, financial bids submitted by the short-listed Bidders on which lowest will be considered as successful bidder.

#### 3.8. Financial Bid

- **3.8.1.** The prices quoted in the financial bid should be without any conditions.
- **3.8.2.** The price bid must be filled in completely, without any error, erasures or alterations.
- **3.8.3.** The prices should be mentioned in Indian Rupees only in clearly readable format without any overwriting.
- **3.8.4.** The Financial bid shall be on a fixed price basis and, no price variation on any account shall be considered.
- **3.8.5.** Price quotation accompanied by vague and conditional expression such as "subject to immediate acceptance", "subject to confirmation before sales", etc. will be treated as being at variance and shall be liable for rejection.
- **3.8.6.** The envelop consisting of Financial Offer shall be marked as "Financial Bid"
- **3.8.7.** Prices quoted shall be for the entire period of Contract.
- **3.8.8.** It is the responsibility of the Bidder to clearly identify all costs associated with any item or series of items in this Quotation Document and submit the total cost in the financial bid.
- **3.8.9.** In the financial bid, prices of each item must be given individually- cost of item, amount of tax and tax inclusive price, incidental charges and customization charges if any.

- **3.8.10.** The bidder shall ensure that there is no discrepancy in the rates mentioned in figures and words. In case of any discrepancy, the small rate mentioned in the bid shall be taken as final and binding.
- **3.8.11.** In the event of arithmetic calculation mistake, the individual price in words shall be considered for calculation.
- **3.8.12.** The bidder must fill and submit the rates as per instructions given above. If the bidder does not quote a price/rate for any item in the Form of Bid, his Quotation may be summarily rejected.

## 3.9. Non-Transferable Bid

Neither the contract nor any rights granted under the contract may be sold, leased/sublet, assigned, or otherwise transferred, in whole or in part, by the vendor, and any such attempted sale, lease, assignment or otherwise transfer shall be void and of no effect. The vendor shall not subcontract or permit anyone other than its personnel to perform any of the work, service or other performance required of the vendor under the contract.

#### *3.10.* **Deviations**

The bidder should clearly read and understand all the terms and conditions, specifications, etc. mentioned in the original Quotation documents. Bidders are advised not to make any corrections, additions or alterations in the original Quotation documents. If this condition is not complied with, Quotation is liable to be rejected.

#### *3.11.* Deadline for submission of bid

The bid duly filled must be received by CCUB at the address specified, not later than the date and time mentioned in the "Bid Information Sheet". Bid received later than the deadline prescribed for submission of Quotation by CCUB will be rejected.

#### *3.12.* Withdrawal of bid

No Quotation can be withdrawn after submission and during Quotation validity period. Submission of a Quotation by a bidder implies that he had read all the Quotation documents including amendments if any, visited the site and has made himself aware of the scope and specifications of the job to be done, local conditions and other factors having any bearing on the required job.

## 3.13. Sealing and marking of bids

All completed Quotation documents shall be sealed in an envelope super scribed with the name of the Bidder, the Quotation Document Number and the name of package "Supply & Installation of Servers and Other Devices" or specify Item Names, as indicated in "Bid Information Sheet". In addition to the above, the envelope shall also contain the name, address and phone no. of the bidder.

## 3.14. Opening of the bid

Bids will be opened at the address mentioned in "Bid Information Sheet" in presence of bidders or authorized representatives of bidders who wish to attend the opening of Quotations. CCUB reserves the right to open the bid/s even if only one bid is received.

Bidders or their authorized representatives who are present shall sign in register for evidence of their attendance.

## 3.15. Clarification of the bid

To assist the examination, evaluation and comparison of the Quotations, CCUB may at their discretion ask the bidders for any clarifications as considered essential. All such correspondence shall be in writing and no change in price or substance of the Quotation shall be either sought or permitted. Above clarification and their response shall form part of the Quotation and shall be binding on the bidder.

#### 3.16. Examination of the bids

CCUB shall determine whether each bid is of acceptable quality, is generally complete and is substantially responsive to the bidding documents. For purposes of this determination, a substantially responsive bid is one that confirms to all the terms, conditions and specifications of the bidding documents without material deviations, objections, conditionally or reservation. If a bid is not substantially responsive, it shall be rejected by the CCUB. In case of Quotations containing any conditions or deviations or reservations about contents of Quotation document, CCUB may ask for withdrawal of such conditions/deviations/reservations. If the bidder does not withdraw such conditions/deviations/ reservations, the Quotation shall

be treated as non-responsive. CCUB's decision regarding responsiveness or non-responsiveness of a Quotation shall be final and binding.

## 3.17. Canvassing

No bidder is permitted to canvass to CCUB on any matter relating to this Quotation. Any bidder found doing so may be disqualified and his bid may be rejected.

## 3.18. Right to accept any bid or reject all bids

CCUB reserves the right to accept, split, divide, negotiate, cancel or reject any bid or to annul and reject all bids at any time prior to the award of the contract without incurring any liability to the affected bidders or any obligation to inform affected bidder, the grounds of such action. If the bidder, as individual or as a partner of partnership firm, expires after the submission of his bid but before award of services, the CCUB shall deem such bid as invalid.

## 3.19. Award of Contract

CCUB shall issue Purchase Order in duplicate to the successful bidder in writing. Duly signed and stamped duplicate copy of the letter has to be returned by the selected bidder within a week of receipt of letter as token of acknowledgment. Issuance of PO against an offer made shall constitute a legal and binding contract between CCUB and the selected bidder.

## 3.20. Method of Submission

The response to Quotation Document is to be in the following manner: -

**3.20.1.** "Covering Envelope" – Super scribed as "Covering Envelope containing bids" at the top of the Envelope; and "Name & Address of the Bidder" on the left hand side bottom;

It should be addressed to CCUB and shall contain:

- i. Covering Letter.
- ii. Technical Quotation
- iii. Commercial Quotation
- 3.20.2. The technical bid must be as Super scribed as "Technical Proposal in response to Quotation Document 01/2022-23 (Mention the Quotation

Document No)" at the top of the Envelope; and "Name & Address of the Bidder" on the left-hand side bottom;

**3.20.3.** "Financial Envelope" - Super scribe as "Financial Bid in response to Quotation Document 01/2022-23 (Mention the Quotation Document No)" at the top of the Envelope; and "Name & Address of the Bidder" on the left-hand side bottom:

It shall be sealed and shall contain:

- i. Quotation Document 01/2022-23
- ii. (Covering letter of Financial Proposal
  Financial Envelope for .......<item name>>......" Super
  scribed as "Financial Bid for ......<<item name>>...... in
  response Mention the Quotation Document No)" at the top of the
  Envelope. It shall be sealed and shall contain Financial Bid for
  Printers, Scanners, UPS & Network Rack.

<u>Important Note:</u> The Bidders shall not deviate from the naming and the numbering formats mentioned above, in any manner.

## 3.21. Right of CCUB to reject a Bid

CCUB reserves the right to reject any or all of the responses to Quotation Document or cancel the Quotation Document without assigning any reasons whatsoever and without any liability.

## 3.22. Cancellation of Contract

The CCUB reserves the right to cancel the contract of the selected bidder and recover expenditure incurred by the CCUB on the following circumstances:

- **3.22.1.** The bidder has made misleading or false representations in the forms, statements, and attachments submitted in proof of the eligibility requirements.
- **3.22.2.** The selected bidder commits a breach of any of the terms and conditions of the bid/contract.
- **3.22.3.** The bidder goes into liquidation voluntarily or otherwise during the execution of contract.

- **3.22.4.** The progress regarding execution of the contract, made by the selected bidder is found to be unsatisfactory.
- **3.22.5.** After the award of the contract, if the 'selected bidder' does not perform satisfactorily or delays execution of the contract, the CCUB reserves the right to get the balance contract executed by another party of its choice by giving one month's notice for the same. In this event, the 'selected bidder' is bound to make good the additional expenditure, which the CCUB may have to incur to carry out bidding process for the execution of the balance of the contract. This clause is applicable, if for any reason, the contract is canceled.

## 3.23. Important notes and instructions to Bidders

- **3.23.1.** Wherever information has been sought in specified formats, the Bidders shall fill in the details as per the prescribed formats and shall refrain from any deviations and referring to any other document for providing any information required in the prescribed format.
- **3.23.2.** If the Bidder conceals any material information or makes a wrong statement or misrepresents facts or makes a misleading statement in its response to Quotation Document, in any manner whatsoever, CCUB reserves the right to reject such response to Quotation Document and/or cancel the PO., if issued. Bidder shall be solely responsible for disqualification based on their declaration in the submission of response to Quotation Document.
- **3.23.3.** CCUB reserves the right to recover any dues payable by the selected bidder from any amount outstanding to the credit of the selected bidder, including the pending bills and/or invoking Bank Guarantee, if any, under this contract or any other contract/order.
- **3.23.4.** Response submitted by the Bidder shall become the property of the CCUB and the CCUB shall have no obligation to return the same to the Bidder.
- **3.23.5.** Bidders may carefully note that they are liable to be disqualified at any time during bidding process in case any of the information furnished by them is found to be not true. The decision of CCUB in this respect shall be final and binding.
- **3.23.6.** The bidder must obtain for itself on its own responsibility and its own cost all the information including risks, contingencies & other circumstances in execution of the installation and commissioning. It shall also carefully read

- and understand all its obligations & liabilities given in Quotation documents.
- **3.23.7.** CCUB may at its discretion extend the deadline for submission of the bids at any time before the time of submission of the bids.
- **3.23.8.** Bidders shall mention the name of the contact person and complete address of the Bidder in the covering letter.
- **3.23.9.** Response to Quotation Document that are incomplete, which do not substantially meet the requirements prescribed in this Quotation Document, will be liable for rejection by CCUB.
- **3.23.10.** Bidders delaying in submission of additional information or clarifications sought will be liable for rejection.
- **3.23.11.** Non-submission and/or submission of incomplete data/ information required under the provisions of Quotation Document shall not be construed as waiver on the part of CCUB of the obligation of the Bidder to furnish the said data/information unless the waiver is in writing.
- **3.23.12.** CCUB reserves the right to delete/Modify the items from the schedule of requirements specified in the Quotation. CCUB also reserves the right to alter the quantity and specifications.
- **3.23.13.** CCUB reserves the right to make any changes in the terms and conditions of the Quotation.
- **3.23.14.** CCUB shall be under no obligation to accept the lowest or any other offer, including those received late or incomplete offers, without assigning any reason whatsoever.
- **3.23.15.** CCUB will not be obliged to meet and have discussions with any bidder, and or to listen to any representations.
- **3.23.16.** The bidder shall not make any addition or alteration in the Quotation documents. The requisite details should be filled in by the bidder wherever required in the documents. Incomplete Quotation or Quotation not submitted as per instructions is liable to be rejected.
- **3.23.17.** Bidders can bid for either Any Group (Group A or Group B) Separately or both together.
- **3.23.18.** Items with higher specifications than those are mentioned in the specification section of this document will not attract any leniency for prices.

#### 4. SPECIFICATION DETAILS & QUANTITY

## Group A

All the hardware item listed shall be under 3 Year Manufacturer's Warranty. The bidder shall be responsible to provide the support for the whole 3 years and they shall prepare and provide the documents of items provided, the specification, configurations made in each items. In these periods the bidder shall attend all calls and do the necessary support required for bank, and update and maintain all security patches, supports required for the devises supplied and existing with bank. The bidder can quote the listed items itself or the upgraded models of the quoted items.

## 4.1. Specification & Quantity (Buy Back Item listed in brackets)

## A. EPSON FX 890 DOT MATRIX PRINTER - 7 Nos.

(On Buy Back of TVSE HD 250 Gold (2 Nos.), Wep LX 800 Bounti Black (5 Nos))

Sl.		Specification details	Nos.
No.			
01.	Dot Matrix Printers – Epson FX 890	With 3 Years Onsite Comprehensive Manufacturer's Warranty including printer head	7

#### B. EPSON PLQ 20 / 30 PASSBOOK PRINTER - 2 Nos.

(On Buy Back of Epson PLQ 20 Passbook Printer (1 Nos.), Epson LQ1150 II Dot Matrix Printer (1 Nos.)

Sl.	Item	Specification details	Nos.
No.			
01.		With 3 Years Onsite Comprehensive Manufacturer's Warranty including printer head	2

## C. HP 1020 + / CANON LBP 2900 LASER PRINTER - 3 Nos.

(On Buy Back of Brother HL L2321 D Laser Duplex Printer (1 Nos.) and Epson LQ1150 II Dot Matrix Printer (2 Nos.))

Sl.	Item				Specifi	cation details		Nos.
No.								
01.	Laser Printers	With	3	Years	Onsite	Comprehensive	Manufacturer's	3
		Warrar	nty					
	_	•				_		

## D. CANON LIDE 220 SCANNER - 1 Nos.

(On BUY BACK of HP Scanjet 3670 (1 Nos.))

Sl.	Item				Specifi	cation details		Nos.
No.								
01.	Scanner – Canon	With	3	Years	Onsite	Comprehensive	Manufacturer's	1
	Lide 220	Warra	nty					

## E. 12U Network Rack - 1 Nos.

(On BUY BACK of 9 U Network Rack (1 Nos.))

Sl.	Item	Specification details	Nos.
No.			
01.	12 U Network	Make: Cyber Rack / Net Rack / APW President	1
	Rack	Power Strip − 1,	
		Tray $-1$ ,	
		Rack Mounting Kit − 2,	
		Cooling Fan – 2 Nos.,	
		With 3 Years Onsite Comprehensive Manufacturer's	
		Warranty	

## F. CAT 6 NETWORK CABLE UTP- 20 Nos.

Sl.	Item	Specification details	Nos.
No.		_	
01.	NETWORK	CAT 6 NETWORK CABLE – 2 Meter	20
	CABLE		

## Group B

## A. 3 KVA UPS WITH 8 Nos. 100 AH Battery – 1 Nos.

(On Buy Back of EATON 3 KVA UPS with 7 Nos. 100 AH Battery (1 Set))

Sl.	Buy	New Requirement	Nos.
No.	Back/Upgradation	_	
01.	Input		1
	Voltage Range	160 – 300 VAC @ 100% load (Single Phase with	
		ground)	
	Frequency Range	45 to 55 Hz	
	Power Factor	$\geq$ 0.99 at full load and nominal input Voltage	
	Isolation Transformer	Built in at the input side of the UPS	
	Output		
	Voltage and Waveform	Sine wave, 230 VAC + / - 1%, 50 Hz $\pm$ 0.1 Hz (Free	
		Running Mode)	
	Frequency	45 to 55 Hz	
	(Synchronisation Mode)		
	Harmonic Distortion	< 3% (linear load), < 5% (non-linear load)	
	(THD)		

Efficiency (AC - AC) Power Factor	> 90%
Power Factor	l
	0.9 Lagging
Overload	105% - 110% for 10 minutes, 131% - 150% for 10
<b></b>	Seconds
Battery	LANGE TO THE TOTAL AS A STATE OF THE STATE O
Battery Type	12V EXIDE EL TUBULAR for 4 hours backup
~ ~ · ·	minimum
DC Voltage	3KVA
Features	Over Voltage Cut off Device 3 seconds, Converter Mode (CVCF)
	ECO Mode, Configurable Bypass Parameters, Cold Start, Auto Re-start,
	Polarity protection for battery connection
Display	LCD – User friendly display.
Charging Profile	2 stage charging (Constant Current / Float Charge)
Temperature	Available
Compensated charger	
Fan type	Intelligent Fan Operation, Speed Control
Controller	Micro Controller Unit
Bypass Voltage Tolerance	170V - 264V (adjustable in front panel)
Bypass Frequency Sync	47.5Hz - 52.5Hz
Advanced	configuration via web browser, NMS, JAVA Applet,
Communication	Telnet SNMP or, Hyper terminal, this technology
	provides reliable automatic event notification, via, E
F1 4 ' 1	mail, SMS*,WAP*, and SNMP trap.
Electrical	Input Breaker, Input Terminal Block,
Output Socket	6 x Indian Type 6A, Terminal Block
Battery Terminal	ANEN 2 Poles
ECO Mode	97.00%
DC /AC Efficiency	90.00%
(Inverter), @ rated load	
W rated load Noise Level	50dBA
Operating Temperature	0 - 40 deg C ( with full Load ), 40.1 to 50 deg - De-
operating reinperature	rated to 20%
Standards (Certificate to	IP-20, EN 62040-1, EN 62040-2, IEC 62040-3
be enclosed)	11 20, 21 020 to 1, 21 020 to 2, 12 020 to 3
Certifications (certificate	CE Certified, ISO 9001 : 2008 , 14001 : 2004, BS
to be produced)	OHSAS 18001 : 2007 BIS up to 5kva, ROHS
Service centre	should be available locally
·- · · · <del>- · · · · · · · · · · · · · · </del>	(proof to be provided)
Rack	Battery Rack should be provided (Racks as per
	requirement of bank)
	requirement of bank)

## 5. OTHER DETAILS

## 5.1. Warranty Period

This contract will include supply, installation, testing and commissioning of Printers, Scanners, UPS & Network Rack for 3 years (except batteries) onsite comprehensive warranty and support as per **OEM from date of installation**. The bidder wants to produce the documentary proof the item quoted. Also after the installation the bidder shall submit an installation certificate for the commencement of warranty.

#### 5.2. AMC Rate

The bidder shall submit AMC rate for each items. The AMC rate must be calculated on the cost of the item without taxes, all installation charges and other service charges for commissioning the item.

## 5.3. Service response time and mode of service

For complaints not requiring spare parts, the system will be made operational within one working day or two calendar days, whichever is earlier, from the day of complaint is registered.

## 5.4. Delivery & Installation

- **5.4.1.** The delivery and installation period of the supplies shall be provided with the purchase order issued by CCUB. In case bidder fails to supply or installation within the accepted period, liquidated damages at the rate of 1% of contract value of the order, for per week of delay subject to maximum of 10% of the order value will be levied.
- **5.4.2.** The Delivery place will be communicated by bank to the supplier in time. CCUB have the right to transport any of the items from one branch to another, the supplier required to be provided the support & service at any branch of CCUB.

#### 5.5. Payment Terms

- **5.5.1.** Bank will not allow any Advance Amount for the purchases
- **5.5.2.** 80% of the price of supplied items shall be paid by the bank on delivery of material in good conditions along with Certificate of receipt.
- **5.5.3.** Balance 20% will be released within 15 days from date of successful installation, testing & commissioning. The supplier shall provide the signed copy of certificate of installation from our branches.
- **5.5.4.** Payment will be released only on submission of Invoice/Bills with Warranty/License Certifications duly completed in all respect.

## 6. OTHER CONDITIONS.

- **6.1.1.** If any failure of hard disks occurs the vendor shall take the necessary action to ensure prevention of the data loss through the hard disk or any other peripherals.
- 6.1.2. Any deduction by CCUB on the amount of bill due to any pending issue related to the bill period will be paid after receipt of written confirmation by the contractor that the pending issue has been satisfactory attended to. If the pending issue is not resolved till the subsequent bill is submitted, the same shall not be entertained and adjustments made from further payments of the contractor for which he will be responsible.
- **6.1.3.** The contractor shall be liable for any breach, non-performance or delay in carrying out any obligation contained in the contract. In case a job is not attended within one week of reporting, it may be carried out through some other source at the risk and cost of the contractor, after issue of one written warning.
- **6.1.4.** All the items must be installed, tested and commissioned as per guidelines of the OEMs. Bank should not be held responsible for any type of on-site accidents during installation, testing and commissioning of the project.

## 7. Letter of Acceptance

Every bidder shall submit the attached statement in their letter head, with the Technical bid document submitted by them.

## ACCEPTANCE OF CCUB'S QUOTATION CONDITIONS

- Quotation document for supply of Printers, Scanners, UPS & Network Rack has been received from CCUB, directly / website. I/We hereby unconditionally accept the terms and conditions mentioned in the tender document.
- 2. I/We herewith submitting the Quotation documents as requested by CCUB.
- Upon selection as the supplier we hereby undertake the responsibility of supply
  of the items as per the specifications and conditions mentioned in the tender
  document

Signature with Seal of bidder

\*\*\*\*\*\*\*